

## Scottish Region

### EOS Programme Summary

11<sup>th</sup> Sept 07 at 7:30 pm

*Carbon Footprints*

At Alexander Graham Bell Building,  
Kings Buildings, Edinburgh University

9<sup>th</sup> Oct 07 at 7:00 pm

*Roadcraft – a management system that could save your life!*

At John R Weir Mercedes, Perth, PH1 3XF

12<sup>th</sup> Feb 08 at 7:30 pm

*Student presentations prize competition*

At Adam Smith College Campus, Glenrothes

11<sup>th</sup> Mar 08 at 7:30 pm

*The Deming Red Bead Experiment*

At Holiday Inn Express, Dunfermline

15<sup>th</sup> Apr 08 at 7:30 pm

*Draft revision of ISO9004 – Management of Sustainability*

At Two Bridges Hotel, South Queensferry  
Followed by AGM at 8:30 pm

### NOS Programme Summary

11<sup>th</sup> Sept 07 at 6.00pm

Glen Garioch distillery tour (limited numbers)

9<sup>th</sup> Oct 07 at 6.30pm

Visit to Grampian Police and talk on Performance  
Management

28<sup>th</sup> Feb 08

Joint meeting with the WJS

11<sup>th</sup> Mar 08 at 6.30pm

Visit to Technip and talk about ROV's  
Technip offices, Westhill

8<sup>th</sup> Apr 08 at 6.30pm

Another Deming - The Funnel Experiment  
FPAL offices, Altens

13<sup>th</sup> May 08 at 6.30pm

AGM and talk to be advised  
FPAL offices, Altens

## THE CHARTERED QUALITY INSTITUTE

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### West of Scotland BRANCH

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**Scottish Website:** [www.thecqiscotland.org](http://www.thecqiscotland.org)

All branches have their own pages on this site.

### Scottish Region - other branch contacts

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Chartered Quality Institute

**West of Scotland Branch**

## Up to Standard

Programme  
2007/2008

**The West of Scotland CQI supports  
competitiveSCOTLAND.com**

The venue for West of Scotland meetings, unless otherwise stated, is in Glasgow City Centre.

**The James Weir Building,  
University of Strathclyde  
75 Montrose Street,  
Glasgow G1 1JX**

Free street parking is available in Montrose Street after 6pm. Queen Street Station is only a few minutes walk away for those wishing to use the train.

The NCP car park off Montrose Street is convenient, but charges.

Please see the website for a location map

The West of Scotland CQI committee extends a warm welcome to everyone with an interest in 'quality' to attend any of our meetings. Non-members will be made most welcome.

**Meetings normally start at 6.30pm with refreshments available from 6.00pm.**

Continuing Professional Development (CPD) for Institute members is encouraged. For planned events, committee members will be on hand to sign and help you maintain your records.

## **West of Scotland BRANCH Programme**

### **Tuesday 9<sup>th</sup> October 2007 ISO9001 update or The Six Sigma Enigma.**

ISO9000 is the world's biggest selling standard and from its roots in the military standards of the fifties, development in to national standards of the eighties and finally an ISO standard has become an essential prerequisite for business enterprises and globalisation. Now revisions to all three standards are due in the next 2 years. Sustainability, Conformity and Continual Improvement are the critical issues.

Six Sigma remains an enigma to the business world that either loves it and finds it a legitimate business strategy or dismisses it as a fad to soon disappear.

*Presenter: Tony Brown*

### **Thursday 8<sup>th</sup> November 2007 WORLD QUALITY DAY CQI's annual John Loxham Seminar**

Please book your place in advance through [www.thecqi.org](http://www.thecqi.org), the CQI website or [www.thecqiscotland.org](http://www.thecqiscotland.org) our region's website or by contacting The CQI in London.

### **Tuesday 4<sup>th</sup> December 2007 PAS99**

As our understanding of systems has developed, organisations are now looking more and more to integrate management systems. Last year BSI published PAS99 and this was the first attempt to develop a formal integrated management system standard. This presentation looks at the requirements of PAS99 and specifically how and what to integrate in your business including the barriers to the integration process. This discussion will include lessons learned from integrating systems across manufacturing and service industries and the key business benefits from this.

*Presenter: Mike Izon*

### **Tuesday 5<sup>th</sup> February 2008 Quality Professionals for the 21st Century**

Steve Coles talks about some of the changes taking place in the CQI, a year down the line, with a focus on what is being done for members, the nation's Quality Professionals: chartered member status, new CPD requirements, a new ethical standard and the acclaimed development of the Body of Quality Knowledge.

*Presenter: Steve Coles*

### **Tuesday 4<sup>th</sup> March 2008 Some Common Myths of Six Sigma Demystified**

Six Sigma has evolved significantly and continues to expand since its inception at Motorola in the mid 1980s to improve the performance of its processes. This presentation discusses some common myths and realities of Six Sigma and arguing the point that Six Sigma is neither a fad nor just another quality initiative. It is a data-driven, systematic approach to problem solving, with a focus on customer impact

*Presenter: Professor Jiju Anthony*

### **Tuesday 22<sup>nd</sup> April 2008 Branch AGM plus Monitor Report Justify = Performance Not Fit for Purpose**

Increasing customer expectations but falling satisfaction ratings. Financial constraints due to conflicting priorities. Service delivery below targets. These are some of the challenges that Stirling Council is facing. This presentation will set out how the Council's performance management arrangements are refocusing on Measure Analyse and Improve to deliver the results that matter.

*Presenter: Fiona Foster*

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